

CROWN COMPOSITE TRIM AND MOULDING WARRANTY



LIFETIME LIMITED WARRANTY

Warranty Statement: This warranty is extended to either (1) the original purchaser or (2) the property owner(s) at the time of installation, if different from the original purchaser (collectively referred to as the "Purchaser") of Crown Composite-branded Trim or Moulding products ("Products").

Subject to the exclusions, limitations, and conditions outlined below, Crown Composite ("Manufacturer") warrants to the Purchaser that for the lifetime of the Products, beginning from the original purchase date, the Products will be free from material defects in workmanship and materials that (1) are directly caused by the manufacturing process, (2) occur under normal use and service conditions, (3) arise within the warranty period, and (4) lead to corrosion, rotting, splitting, splintering, delamination, warping, or excessive swelling due to moisture.

Exclusions from Warranty Coverage: This warranty does not cover and Manufacturer assumes no responsibility for any product failure, malfunction, or damages resulting from: (1) improper installation of the Products or structural supports and/or failure to abide by Manufacturer's installation guide, failure to use recommended fasteners or improper placement of fasteners on the Products, overdriven or improperly set fasteners, use of sealants or caulks not recommended or required by Manufacturer's installation guide, use of the wrong type of nail gun or nail guns not properly set or calibrated; (2) use of the Products beyond normal use, or in an application not recommended by Manufacturer's installation guide and/or local building codes; (3) earthquakes, fire, flood, lightning, ice, tornado, hurricane, windstorm, or any other Acts of God; (4) movement, settlement, distortion, deterioration, warping, collapse, or cracking of the supporting structure on which the Products are placed, or the ground thereunder; (5) unevenness or waviness due to undulation in the framing, sheathing, or wall; (6) impact of foreign objects, physical abuse or vandalism; (7) improper maintenance; (8) improper handling, storage, abuse or neglect of the Products by Purchaser or third parties; (9) fabrication or remanufacturing by third parties; (10) use of incompatible accessories or other third-party products, including fasteners not endorsed by Manufacturer; (11) environmental conditions (such as air pollution, acid rain, mold, mildew, etc.); (12) improper application of paint or application of other surface chemicals not recommended by Manufacturer in writing; (13) ordinary and expected weathering due to exposure to the elements (which for purposes of this warranty is defined to be fading, chalking, or darkening of the surface of the Product due to exposure to ultraviolet light and extremes of atmospheric conditions that are unique to and may vary in each geographic location); (14) exposure to, or direct or indirect contact with extreme heat sources, including reflected sunlight from low-emissivity (Low-E) glass, which may damage the surface of the Product and/or cause the Product to fade; or (15) water intrusion.

This warranty does not cover painted finishes or coatings applied to the Products by the Purchaser or third parties. Failure to follow Manufacturer's painting guidelines for the Products within the specified timeframe may void the warranty. The Purchaser is solely responsible for evaluating the suitability of the Products for their intended use and ensuring compliance with local building codes and safety regulations.

Procedure for Submitting a Warranty Claim: To initiate a claim under this warranty, the Purchaser must: (1) Notify Manufacturer within 90 days of discovering the alleged defect through Manufacturer's online warranty claim form available at crowncomposite.com or by written notice sent to:

Crown Composite, 101 Mill Rock Rd E, Old Saybrook, CT 06475, Attn: Claims Department

(2) Purchaser must include proof of purchase, photographs of the defective Product, and a description of the defect; (3) Permit Manufacturer to inspect the defect, the installation, and the surrounding environment prior to removal of the Product.

After reviewing all information, Manufacturer will determine the validity of the claim. If Manufacturer determines Purchaser's claim is valid, Manufacturer will, at its discretion, either replace the defective product or refund the original purchase price. In the event of repair or replacement, the original warranty shall apply to the repaired or replaced portion of the Products for the balance of the original warranty period. If replacement material is provided, it will be as close as possible in color, design, and quality as the replaced material, but Manufacturer does not guarantee an exact match as colors and design may change.

This warranty does not cover, and the Manufacturer shall not be responsible or liable for, any costs or expenses associated with the removal of defective Products or the installation of replacement materials, including but not limited to labor, freight, or any related charges. The remedies provided under this warranty are the Purchaser's sole and exclusive remedies for any warranty claim, to the extent permitted by applicable law.

Transfer of Warranty: This warranty may be transferred one (1) time within five (5) years from the original purchase date to a subsequent property owner where the Products were initially installed.

DISCLAIMER OF WARRANTIES; LIMITATIONS OF REMEDIES AND EXCLUSION OF DAMAGES: EXCEPT AS EXPRESSLY PROVIDED HEREIN, MANUFACTURER DISCLAIMS ALL OTHER WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. MANUFACTURER'S LIABILITY IS STRICTLY LIMITED TO THE REMEDIES OUTLINED ABOVE AND DOES NOT INCLUDE INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES, SUCH AS LOST PROFITS, GOODWILL, OR PROPERTY DAMAGES, EVEN IF FORESEEABLE.

Some jurisdictions may not permit limitations on implied warranties or exclusions of certain damages, so these limitations may not apply to you. This warranty provides specific legal rights, and additional rights may vary by jurisdiction.

Miscellaneous: This warranty constitutes the complete agreement between the parties and supersedes any prior representations or agreements. Modifications to this warranty are valid only if made in writing and signed by both Manufacturer and Purchaser. Manufacturer reserves the right to discontinue or change Products covered by this warranty without notice.

This warranty applies to purchases made on or after January 5, 2025.

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